

Appendix A: Summary of Community Transport

	Dial-a-Ride			Shopper			Group			All services							
	Year	DaR Journeys	Change (number)	Change (%)	Shopper Journeys	Change (number)	Change (%)	Group Journeys	Change (number)	Change (%)	Total all services Journeys	Change (number)	Change (%)	Change in two years after leaflets removed.	Percentage Change in two years after leaflets removed.	Change in two years after CoOrdinator removed	Percentage Change in two years after CoOrdinator removed
BDaR	2013/14	29,531			11,255			4,674			45,460						
	2014/15	26,027	-3,504	-11.87%	10,696	-559	-4.97%	4,593	-81	-1.73%	41,316	-4,144	-9.12%				
	2015/16	20,914	-5,113	-19.64%	9,232	-1,464	-13.69%	5,521	928	20.20%	35,667	-5,649	-13.67%	-9,793	-22%		
	2016/17	20,651	-263	-1.26%	8,954	-278	-3.01%	5,180	-341	-6.18%	34,785	-882	-2.47%				
	2017/18	19,839	-812	-3.93%	7,121	-1,833	-20.47%	3,909	-1,271	-24.54%	30,869	-3,916	-11.26%			-4,798	-13%
Other large operators	2013/14	88,785			78,570			81,955			249,310						
	2014/15	85,132	-3,653	-4.11%	80,258	1,688	2.15%	71,761	-10,194	-12.44%	237,151	-12,159	-4.88%				
	2015/16	73,202	-11,930	-14.01%	78,702	-1,556	-1.94%	70,188	-1,573	-2.19%	222,092	-15,059	-6.35%	-27,218	-11%		
	2016/17	79,490	6,288	8.59%	75,981	-2,721	-3.46%	67,436	-2,752	-3.92%	222,907	815	0.37%				
	2017/18	77,428	-2,062	-2.59%	70,820	-5,161	-6.79%	64,022	-3,414	-5.06%	212,270	-10,637	-4.77%			-9,822	-4%